



Provide individual residents and their families with support to access social services, assists in resolving tenancy problems, and follows up on resident issues. Participate in resident assessments to identify psychological, cognitive, and physical capabilities. Facilitate discharge planning for residents leaving hospital or rehab prior to returning to their residence.

### **ESSENTIAL JOB FUNCTIONS**

- o Participate in Housing and Health Care Integration Initiatives
- o Educate, assist, and advise residents of available services and resources
- o Advocate for adequate, timely, and cost-effective provision of services
- Work with residents to resolve conflicts and engage supportive services
- Pursue avenues for additional services through private, local, state, and federal sources
- Document and maintain confidential files of all significant contacts
- Coordinate care across medical providers for residents including discharge planning
- Work in conjunction with Resident Services Director
- Assist and support Group Services Coordinator with resident programs

### **KNOWLEDGE, SKILLS & ABILITIES**

- Masters or Baccalaureate Degree, with a concentration in Social Work, Gerontology, or other related fields. MSW/LCSW preferred
- Resident Services Coordinator Certification or willingness to attain this within the first year of employment
- Experience working with older adults in senior living or human services organizations preferred
- High level of computer literacy, including interface with visual and audio equipment
- Collaborative work style; ability to work independently and as part of a team

**2LIFE COMMUNITIES** provides superior housing to older adults of all backgrounds who can thrive independently within a supportive environment. We are a mission-driven organization with a vision whereby all older adults have the opportunity to *age in community* – to live a full life



of connection and purpose in a dynamic and supportive environment. We are continually evolving support services to meet the needs of our diverse residents as they age.

2Life Communities owns and operates over 1,300 units of affordable rental housing located within six campuses in metropolitan Boston. With another 210 apartments under construction and more in planning, we expect to add another 600-700 units within the next several years as we complete projects in active planning and construction phases.

### **BENEFITS AND MORE**

We offer a very rich benefit plan which for individuals adds 27% on top of the base pay and over 30% for employee +1 and families. Our rewards program includes but not limited to:

- Robust medical and dental plan
- Vision
- Employer-paid life and AD&D, STD, and LTD insurance
- 401(k) plan
- Paid vacation
- Paid holidays
- 2 floating holidays
- Pet insurance
- And more!

*The above statements intend to describe the general nature and level of work performed by people assigned to do this job. The above does not intend to be an exhaustive list of all responsibilities and duties required.*

*We desire to build and cultivate an inclusive environment that brings together a diverse workforce with unique experiences, backgrounds, talents, and perspectives.*

*External and internal applicants, as well as position incumbents who become disabled as defined under the Americans with Disabilities Act must be able to perform the essential job functions (as listed) either unaided or with the assistance of a reasonable accommodation to be determined by management on a case by case basis.*